### **DEPARTMENT OF HUMAN SERVICES**

Director of Human Services

Administration

Aging Services

Homeless Services

Veterans' Affairs

Youth and Family Services

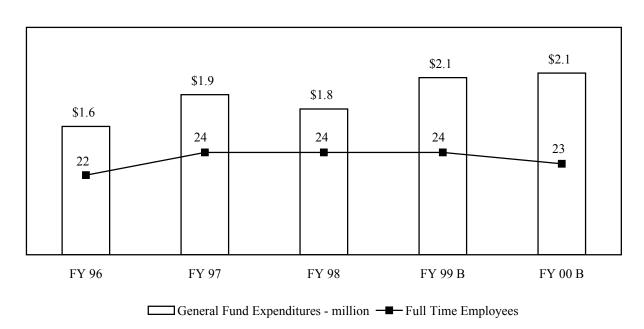
Office of the Disabled

# **HUMAN SERVICES**

	Actual	Budget	Budget
Budget By Division	FY98	FY99	FY00
800 Director of Human Services	1,782,487	2,057,753	2,098,085
Total General Fund	\$1,782,487	\$2,057,753	\$2,098,085
Grant and Other Funds	\$10,107,742	\$14,520,220	\$19,747,193
Total Department All Funds	\$11,890,229	\$16,577,973	\$21,845,278
	Actual	Budget	Budget
Personnel By Division	FY98	FY99	FY00
800 Director of Human Services	24.0	24.0	23.0
Total General Fund	24.0	24.0	23.0
Grant and Other Funds	14.00	16.00	17.00
Total Department All Funds	38.00	40.00	40.00

### **HUMAN SERVICES**

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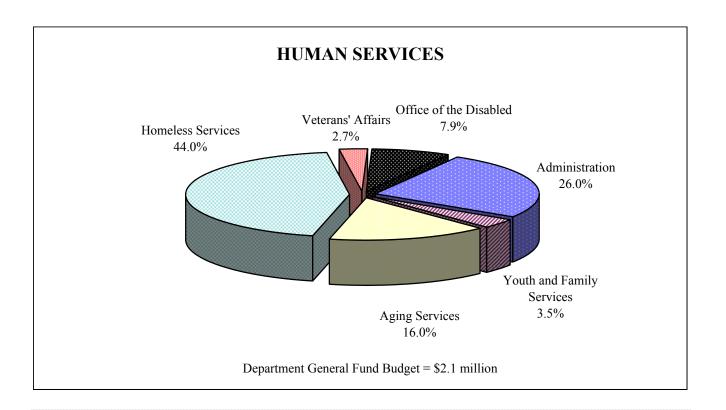


### **Major Goals and Highlights**

- o Provide supportive housing programs to 6 existing homeless services providers utilizing funds from DHS supportive housing grant
- o Conduct Clean Slate fair for homeless and Stand Down for homeless veterans
- o Provide 90,000 person days of shelter at 24-hour emergency shelter
- o Provide Case Management to the most infirm elderly residents of the City

- o Organize a communitywide elderly focus committee to review current service delivery and make recommendations for improvement
- o Provide for 200,000 congregate meals and 500,000 home delivered meals for the elderly

## **HUMAN SERVICES**



- o Serve 420,000 meals through the Child Care Food Program and 1,000,000 meals through the Summer Food Service Program
- o Establish Transitional Housing Programs for teens, domestic abuse victims and substance abusing women
- o Provide Scholarships to homeless individuals to break cycle of homelessness

- o Provide for over 250,000 transports for elderly citizens
- o Provide life skills and nutrition training to 1,500 children

Division: 800 Director of Human Services

#### Services Provided & FY00 Highlights

The Department of Human Services administers programming services to the most needy segments of the St. Louis City community. Programs under this division include services to the elderly, the homeless, veterans, youth and the disabled and youth development. Many of these services are funded by grants and provided through contract with various agencies. The Director of Human Services provides the administration and monitoring of these contracts to ensure the effective and efficient provision of these services.

General Fund Budget By Expenditure Category	Actual FY98	Budget FY99	Budget FY00
Personal Services Supplies Materials Equipment Contractual Services Fixed and Miscellaneous Charges	941,184 13,930 0 9,903 97,082 720,388	1,104,009 15,900 0 1,464 95,780 840,600	1,116,731 18,400 0 1,464 100,890 860,600
Total General Fund	\$1,782,487	\$2,057,753	\$2,098,085
Grant and Other Funds	\$10,107,742	\$14,520,220	\$19,747,193
Total Budget All Funds	\$11,890,229	\$16,577,973	\$21,845,278
Number of Full Time Positions			
General Fund Other	24.00 14.00	24.00 16.00	23.00 17.00
Total	38.00	40.00	40.00

Division: 800 Director of Human Services

Program: 01 Administration

#### Services Provided & FY00 Highlights

The Administration Section provides administrative guidance and support to all divisions within the Department. The Department has established an aggressive program of education, awareness and expansion of the services currently provided. In FY00, the Department will continue supporting and expanding services to address unmet needs, such as creating the Homeless Services comprehensive continuum of care system.

General Fund Budget By Expenditure Category	Actual FY98	Budget FY99	Budget FY00
Personal Services	367,111	434,874	431,347
Supplies	4,077	4,143	4,940
Materials	0	0	0
Equipment	3,095	444	451
Contractual Services	23,745	23,768	27,629
Fixed and Miscellaneous Charges	47,220 ————	55,182 ————	80,185
Total General Fund	\$445,248	\$518,411	\$544,552
Grant and Other Funds	\$0	\$55,000	\$212,500
Total Budget All Funds	\$445,248	\$573,411	\$757,052
Number of Full Time Positions			
General Fund	9.00	9.00	8.00
Other	0.00	0.00	0.00
Total	9.00	9.00	8.00

Division: 800 Director of Human Services

Program: 02 Aging Services

#### **Services Provided & FY00 Highlights**

The St. Louis Area Agency on Aging (SLAAA) provides a comprehensive system of community-based services designed to assist elderly citizens to live independently in their homes and community. Seniors represent 21 percent of the City's population and 21 percent live below the poverty level. Services provided through this program include congregate meals, legal assistance, housing counseling, employment, tax assistance, recreation, multi-purpose centers, respite care and education about elder abuse prevention. SLAAA provides the elderly with a one-stop resource of information and referrals so the individual can continue living independently and with dignity.

	neral Fund Iget By Expenditure Category	Actual FY98	Budget FY99	Budget FY00	
	sonal Services plies	262,724 4,296	297,082 4,428	310,201 4,869	
Mat	erials	0	0	0	
	ipment	3,029	443	434	
	tractual Services	22,511	17,929	19,933	
Fixe	ed and Miscellaneous Charges	63 ———	181 	178 ————	
Tot	al General Fund	\$292,623	\$320,063	\$335,615	
Agir	ng Services Grants	\$4,934,065	\$5,186,635	\$5,810,595	
Tot	al Budget All Funds	\$5,226,688	\$5,506,698	\$6,146,210	
Nur	mber of Full Time Positions				
Ger	neral Fund	7.00	7.00	7.00	
Oth	er	4.50	5.50	5.50	
Tota	al	11.50	12.50	12.50	
Ser	vice Description	Actual FY98	Estimated FY99	Estimated FY00	
0	Homemaker Services - hours	11,069	10,400	10,200	
0	Congregate meals served	183,575	187,000	178,000	
0	Home delivered meals	467,952	480,000	487,000	
0	Transportation provided - one way trips	231,403	228,000	240,000	
0	Supplemental grocery distributions	4,139 5,806	3,700	4,100	
0	Ombudsman services - responses	5,896 47	5,300 50	4,700 50	
0	Training & employment - job slots	41	50	50	

Department: **Human Services** 

Division: **800 Director of Human Services** 

Program: 03 Homeless Services

#### **Services Provided & FY00 Highlights**

The Homeless Services program acts as the central administration point for a comprehensive group of services provided on contractual basis between the City and the private sector. Services are aimed at promoting independence and breaking the cycle of homelessness, homelessness prevention, crisis intervention/outreach, assessments, case management, a range of residential options, and long term intensive follow-up to ensure stabilization. The federal government recognizes Homeless Services program as a mandatory model for replication in order to receive funds. Additionally, the program was deemed an exemplar program by the Ford Foundation and Harvard University. The dramatic increase in the grants budget during FY00 will fund the development of a homeless continuum or care system.

General Fund Budget By Expenditure Category	Actual FY98	Budget FY99	Budget FY00	
Personal Services Supplies Materials	110,892 2,064 0	132,239 2,064 0	123,665 2,789 0	
Equipment Contractual Services Fixed and Miscellaneous Charges	1,774 17,829 673,064	252 18,637 785,103	233 16,943 780,095	
Total General Fund	\$805,623	\$938,295	\$923,725	
Homeless Services Grants	\$3,027,478	\$6,488,130	\$9,820,624	
Total Budget All Funds	\$3,833,101	\$7,426,425	\$10,744,349	
Number of Full Time Positions General Fund Other	3.00 4.50	3.00 4.50	3.00 4.50	
Total	7.50	7.50	7.50	
Service Description	Actual FY98	Estimated FY99	Estimated FY00	
<ul> <li>Operate emergency shelter - person days</li> <li>Provide Clean Slate Fair - clients served</li> <li>Provide transitional housing - person days</li> </ul>	68,794 170 3,250	66,600 200 3,300	55,000 500 3,400	
Services through contract Grants:  o Provide transitional housing  o Operate emergency shelter - person days  o Operate Street Sanctuaries - person days	13,017 30,466 12,207	27,000 44,000 2,600	37,000 50,500 28,400	

Division: 800 Director of Human Services Program: 04 Office of Veterans' Affairs

#### Services Provided & FY00 Highlights

The Office of Veterans' Affairs administers direct service programs from grants and private sources to assist veterans who are considered at-risk. The Department provides direct information and referral by daily phone contact with the public and through publishing and distributing a 100 page veterans' resource directory. Services provided include employment assistance, homeless veterans services, small business/economic development and public policy regarding veterans.

General Fund Budget By Expenditure Category	Actual FY98	Budget FY99	Budget FY00
Personal Services	34,944	48,747	51,936
Supplies	311	525	844
Materials	0	0	0
Equipment	264	64	65
Contractual Services	520	2,307	3,344
Fixed and Miscellaneous Charges	5	26	27
Total General Fund	\$36,044	\$51,669	\$56,216
Grant and Other Funds	\$0	\$220,483	\$174,313
Total Budget All Funds	\$36,044	\$272,152	\$230,529
Number of Full Time Positions			
General Fund	1.00	1.00	1.00
Other	0.00	1.00	1.00
Total	1.00	2.00	2.00
6 <b>.</b>	Actual	Estimated	Estimated
Service Description	FY98	FY99	FY00
o Provide employment for homeless			
veterans - clients served	100	120	130

Division: 800 Director of Human Services Program: 05 Youth and Family Services

#### Services Provided & FY00 Highlights

The Youth and Family Services Program is responsible for creating, developing and maintaining programs designed for youth and families within the City. This section continues to provide free and/or low cost meals to children enrolled in state licensed child care facilities or latchkey/recreation programs before and after school. Youth and Family Services has partnered with local, state and federal agencies to implement programs such as the latchkey program, housing assistance program, adolescent pregnancy prevention and the family crisis intervention program. In FY00, additional grant funds are available for agencies unable to qualify for food due to insufficient food preparation and storage equipment.

	eral Fund get By Expenditure Category	Actual FY98	Budget FY99	Budget FY00		
Supp		49,253 2,029	55,722 3,140	59,229 3,258		
Equi Con	erials ipment tractual Services d and Miscellaneous Charges	0 1,741 11,532 36	0 261 10,239 108	0 281 9,791 115		
	al General Fund	<b>\$64,591</b>	\$69,470	\$72,674		
Grar	nt and Other Funds	\$2,146,199	\$2,569,972	\$3,729,161		
Tota	al Budget All Funds	\$2,210,790	\$2,639,442	\$3,801,835		
Number of Full Time Positions						
Gen Othe	eral Fund er	1.00 5.00	1.00 5.00	1.00 6.00		
Tota	I	6.00	6.00	7.00		
Serv	vice Description	Actual FY98	Estimated FY99	Estimated FY00		
0 0 0	Provide meals for youths Provide employment preparation - hours Provide foster parent recruitment - hours	1,335,016 11,177 1,099	1,400,000 12,000 1,100	1,430,000 13,200 1,100		

Division: 800 Director of Human Services Program: 06 Office on the Disabled

#### Services Provided & FY00 Highlights

The Office on the Disabled serves as the Americans with Disabilities Act coordinating office for ADA compliance, including reasonable accommodations for City employees and job applicants. The office provides interpreting services for the deaf for all City services, including persons serving jury duty. The Office on the Disabled also provides information and direct referral on issues related to persons with disabilities and administers programs such as the Residential Disabled Parking Program. The office reviews building plans and renovations for all City buildings.

General Fund Budget By Expenditure Category	Actual FY98	Budget FY99	Budget FY00
Personal Services Supplies Materials Equipment Contractual Services	116,260 1,153 0 0 20,945	135,345 1,600 0 0 22,900	140,353 1,700 0 0 23,250
Fixed and Miscellaneous Charges			0
Total General Fund	\$138,358	\$159,845	\$165,303
Grant and Other Funds	\$0	\$0	\$0
Total Budget All Funds	\$138,358	\$159,845	\$165,303
Number of Full Time Positions			
General Fund Other	3.00 0.00	3.00 0.00	3.00 0.00
Total	3.00	3.00	3.00